

# **Thankyou**

Thank you for the opportunity to submit our recommendations for the sale of your property.

Selling your property may be an easy decision but choosing your agent requires careful thought. We appreciate you have a choice and we want to win your business.

We demonstrate to our clients everyday that we combine the professionalism, experience and commitment to get the job done properly.

Now, our goal is to prove to you why you need look no further.

Inside, we've outlined our plan to market and sell your property for the maximum possible price. We'll also demonstrate how our systems and processes assure success.

While First National is commercially competitive, we don't compromise on the training, systems, marketing or standards that enable us to achieve outstanding results consistently. We adhere to Best Practice processes designed to guarantee delivery of our promise – We put you first.

I look forward to talking with you about how we can help you sell your property for the best possible price.

Yours sincerely



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**Dan Bradley** 

First National Coastal

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Since joining the First National Real Estate Team since 2004, Dan has built a solid reputation as an ethical and high-performing real estate professional. Over the span of 17 years he has consistently delivered a superior level of advice, expertise and dedication to his clients, resulting in a thriving business based on repeat and referral customers. Dan's hardworking and personable approach instills confidence in both buyers and sellers.

To ensure he remains at the forefront of the industry, Dan is devoted to ongoing professional development. He regularly attends training sessions covering various aspects of the real estate industry, allowing him to stay ahead of legislative changes, emerging technologies and effective marketing strategies.





# The First National Advantage

With over 100 years of combined local experience you can be confident in knowledge that the service, professionalism and expertise that you receive at First National Coastal is second to none. We are fully committed to making every association with First National Coastal a rewarding experience.

To get the maximum possible price for your home, you need a winning edge. Here's why we lead the field in service, marketing and results.



Our agency has a long, well respected association with the central Sunshine Coast community. We know the region like the back of our hands.



Having two offices in of of the prime retail strips gives you access to a pool of buyers that most offices wont meet. Our highly visited window, brochure stand, and digital window display helps us stand out from the rest.

## We will sell your property fast.

We often sell properties at the first open home. This is because we do our homework, we lay the groundwork so that your property is launched with maximum impact. We will promote your property cost effectively and achieve for you the maximum possible price by exposing your property to the right audience, resulting in reduced "On Market Time" and maximum sale price for your property.

## We will give you a realistic appraisal.

A good agent will be realistic about the likely selling range of your property, and about the marketing budget that is required to get you the results you want. We will do a thorough market analysis and be honest with you about expected results at different price points. Although you might think you will get more for your property if you go with the agent who suggests the highest sales figure or zero marketing fees, be aware that pricing a property accurately and implementing an effective marketing campaign is more likely to achieve a better outcome than a property that is overpriced and undermarketed.

## We will listen to you.

We realise that every property and every seller is different. We take the time to learn the unique appeal of your property, understand your specific requirements and make recommendations



## We will market your property comprehensively.

We use the power of print, digital and social media to reach more buyers through methods other agencies don't have access to. We will tailor a comprehensive, targeted marketing campaign unique to your property by combining tried and true traditional marketing with leading edge online marketing systems to get you results.

#### We're focused.

Our number one priority is finding a buyer for your home. We know how to identify the likely buyer for your property and we have the marketing tools to reach that target audience. Sometimes though, the best buyer is not online. We will personally contact buyers who we believe would love to make your property theirs. We don't just hunt listings, post them online and leave it there. We are continuously growing our buyer database with thousands of qualified buyers who are looking for their next property.

#### We work as a team.

When you list your property with us, the whole team is working for you, not just an office or an individual. We will make a time to attend your property as a group, so any one of our 12 qualified sales agents can promote your property's features to potential buyers. We are also happy to conjunct with other agencies to get the best price for your property.

## We will show you ways you can sell for more.

We will do an assessment of your property and do a profile of the likely buyer, and then provide you with a list of things you can do to enhance the look and presentation of the property, which will help attract the right buyers to your property at the right price.

## We will guide you through the process.

We will help with paperwork, inspections and preparing for settlement. We will explain all documentation, guide you through preparing for open homes, and make sure you understand the settlement process.

## We will negotiate the best price for you.

We are here to work for you, not the buyer. We will negotiate with the buyer to ensure they submit their best offer for your consideration.

## We'll keep you in the loop.

During the course of your marketing and sale, we will provide regular updates to ensure that you are fully aware of the response to our comprehensive marketing campaign.

#### We're connected.

Our alliance with the First National Real Estate network gives your property listing extra reach nationwide. Being part of the 'First National Real Estate' network which has over 400 offices throughout the cities and regional centres of Australia and New Zealand allows us to have contact with buyers from out of area who may have been in contact with one of our other offices.





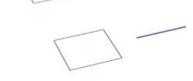
# 10 Steps to a Successful Sale

First National Coastal strive to maximise the sale price of every home we market. We consult carefully with you on the approach to your sale, and pride ourselves on getting the best results in the shortest possible time. Here's how ...



#### 1. Accurate appraisal

We want to sell your property for the highest price, in the shortest possible time. This starts with a realistic comparative market analysis. Our agents have expert knowledge of property values and this is how we consistently achieve our anticipated price.



#### 2. Method of Sale

We'll explain the different methods of sale and help you choose what suits you best. Typically, options include Private Treaty (For Sale) or Auction but alternatives are available where applicable. We'll also look at timing and any local events that could impact on the success of your campaign.

#### 3. Presentation

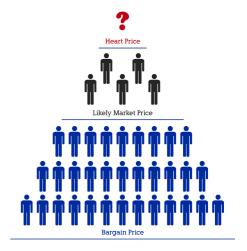
We love making sure buyers see the full value of your property. To make sure this happens, we'll make recommendations about a myriad of little things you can do to make sure your property's presentation is spot on.

#### 4. Promotion

To maximise your sale price, we'll discuss a range of marketing and advertising options that guarantee every possible buyer for your property is alerted to your sale. Our goal is to sell your property for a premium and achieve that 10% hidden premium in the marketplace by executing the premium price formula:

# Effective Promotion + Negotiation Skills + Competitive Bidding + **Emotional Connection = Premium Price**

Our aim is to find a 'Heart Buyer' who will pay a premium price as they become emotional about your property. To achieve this, your



property's marketing campaign must advertise your property in it's best light and find multiple buyers. The greater the competition, the better the result!

#### 5. Inspections

Once everything's ready, we'll start showing buyers through your home/property. Choose from 'Open

House Inspections' or 'Private Buyer Appointments' and set times that are best to show your home.

#### 6. Momentum

When we begin promoting your property a swell of interest in the property occurs. Competition from the most active buyers in the marketplace peaks in the first few weeks – this is generally when the strongest offers are received.

Maintaining momentum is crucial. If offers are not attracted in the early phases of marketing, a market review is recommended to maintain competitiveness. Knowing when the time is right to alter pricing is a delicate matter and sends signals to the marketplace.

#### 7. Communication

We monitor the progress of your sale diligently to ensure the promotion of your property is on track. We will continually consult with you to assure you understand your chosen position, and fine tune our approach in response to the buyer feedback.

#### 8. Offers

Our markeing campaign will generate offers from interested parties. This is where our negotiation skills make the difference. We'll help you assess offers, make recommendations about how to optimise negotiations, and recommend when to sell.

#### 9. Contracts

Once you've accepted an offer, or the hammer has fallen at Auction, documentation will be signed by buyer and seller.

## **10. Settlement Period**

Settlement is typically 30 days from the date the contract is signed but can be negotiated during the sale process to suit both the seller and buyer's needs. During the settlement period, you begin packing up and planning for the final settlement or 'moving day'.



# **Smart Marketing**

Smart marketing is a cost effective way to promote your property to the widest possible audience to attract not just one buyer but multiple buyers.

An integrated multi medium marketing campaign will generate more interest in your property which increases the chance of achieving a higher sale price and a shorter time on market than just print or internet alone.







# **Professional Photography**

These days a digital viewing is your first inspection. It affects whether you get a 2nd "in-person" inspection. A picture tells a thousand words – make sure it tells the right story about your property.

# Videography

An increasing number of purchasers are buying 'sight unseen' purely from videography.

Drone imagery combined with a walkthrough video gives prospective purchasers a much more complete picture of your property.

# **Floorplan**

Bring your property's dimensions and layout to life. Floorplans are a highly effective property marketing tool, and increasingly sought after by buyers. It helps buyers visualise how its spaces will work for them and their lifestyle.







# **Property eBooks**

Like a mini website for your digital tool to send extra information on your property to potential buyers. There is less chance of them being distracted by other options as it presents only your property!

# **VIP Database Alerts**

Your property will be emailed out property, eBooks are the perfect to those buyers who have criteria that match your property. You can see how many potential buyers we have for your property at any time on our website.

# **Property Listing Websites**

We list your property on more than 10 property listing portals. Realestate.com.au. Domain.com.au are the most popular but many others also attract additional enquiry.







## Social Media

2020 saw 75% of Australians turn to the socials for literally everything - clothes, groceries, technology and news. Facebook Marketplace now features real estate listings, making the platform ideal for reaching even more buyers.

# Signage

Prominent street signage will capture the attention of people passing your property, including and relatives wanting to buy in the vicinity.

# Mailout / Flyer Drop

Direct mail is the most effective way to reach owners of neighbouring properties who live neighbours, who will notify friends outside the area, who may wish to purchase another investment property.







# **Window Display**

24/7 in our prominent office Esplanade, with a full colour and a promotion on our digital display screens.

# **Print Advertising**

Your property will be showcased Advertising in Sunshine Coast print Our professionally printed highmedia reaches the local and window displays on Mooloolaba tourist market, and attracts people brochures will keep your property who may not even be thinking of window card in our backlit frames, buying, until they see your advert!

# **Glossy Brochures**

gloss full colour 300gsm at hand to remind buyers of the features of your property, and to share with trusted advisors.

We can recommend the right mix of marketing to help promote your property to your target audience in a cost-effective manner.

# SPRING OFFER!

List your Sunshine Coast property for sale during Spring, and save on selling and marketing costs!

Contact us today to find out how you can save by using First National Coastal this spring.

Or complete the form, and one of our experienced sales consultants will prepare a free customised market appraisal for your property.





# Sale Methods

For the Sunshine Coast region, there are two main alternatives when selling residential property. They are sale by Private Treaty (For Sale) and Public Auction. Each offers advantages and your choice will depend largely on your property, the nature of your sale and your market's current dynamics.

We can explain these options to you and recommend what we think will generate the best price for your property.

# PRIVATE TREATY With A Price

Set an asking price and negotiations begin once an offer is received. Generally the purchaser will sign a contract with a 5 day cool off period at an agreed amount.

# Offers Over \$

Position your property just below the Minimum likely selling price and set "Offers Over \$..." – The lower "Display Price" is likely to generate added interest which will normally create the competition required to drive the price up.



Position your property just above the maximum likely price the market will bear. This allows strategic space for negotiation.

# **Submit All Offers / Expressions of Interest**

Remove the price and display "Submit All Offers". This takes the pressure of you to fix a competitive price but it may also turn away some buyers who may think it is not in their range.

## **AUCTION**

At auction, buyers bid against each other to purchase your property. It is the preferred method of sale for beneficiaries, governments, banks, administrators, executors and trustee companies, corporations and, of course, private vendors.

If the highest bid at auction is acceptable to you, the sale occurs at the fall of the Auctioneer's hammer. The property is 'passed-in' if the highest bid fails to meet your reserve price.



For the owner, auctions have several benefits including:

**Competitive bidding** – You enjoy a position of strength as buyers compete against each other instead of you.

**No pricing issue** – You have the benefit of several weeks of market feedback before setting your reserve. Because there is no advertised price, strong demand can sometimes result in a sale

price above expectation.

**Three opportunities to sell** – before, at auction or immediately afterwards.

**Tight timeframe** – Buyers have a set timeframe to work towards, usually three or four weeks. This focuses your buyers' attention and provides the incentive for finances and building inspections to be completed in time for auction day.

**Unconditional contract** – You get a cash contract where you dictate the terms and conditions **No cooling off** – A sale made under the hammer is definite and there is no cooling off period.

Let's discuss these alternatives to determine what best suits you.



# What is Your Property Worth?

Pricing a property is one of the most important steps in preparing for sale.

Your asking price will determine the amount of buyer interest and offers.

The lower the price the more buyers will be attracted to your property and you will have multiple offers in a matter of days.

The higher the price less buyers will inspect your property and not be motivated to place an offer.



The longer a home is on the market, the more difficult it becomes to achieve a price premium. We believe pricing your property realistically will generate a better outcome than overinflating the price 'just to see' if you could get more.

Pricing your property at fair market value will attract the right buyers to your property, they will feel that it is priced fairly and will be keen to place an offer. Our negotiation of those multiple offers generates competition, resulting in the highest sale price.

We take into account all the variables to guide you to the likely selling range of your property:

Similar properties recently sold in close proximity to your property

Current competition

Location

Condition of the property

Supply versus demand – the ratio of buyers for a property like yours to the number of properties competing for their offer

Current market dynamics – economy, interest rates, outlook, consumer sentiment, employment, wages

We will recommend how your property should be priced and listed to get you the results you want.

Just remember that at the end of the day the list price is in your hands and as your agent we will act on your instruction.

Ultimately, properties are commodities that are subject to market forces.

One the property is listed, we will continually monitor buyer feedback and consult with you to ensure your property is priced to get you the best result.



# **Selling Fees**

Don't make the mistake that some sellers do and choose an agent purely on the lowest selling fee. You should appoint a good value agent not a cheap one.

You may think you are saving hundreds of dollars in the actual selling fee but ultimately it may cost you thousands on the end sale price.

While our commission is commercially competitive we don't compromise on the training, ethics or standards that enable us to achieve outstanding results, again and again.





# What Happens Next?

## Can we get started?

I would love to start working on your sale and recommend the following procedure.

- 1. Follow-up discussion to finalise method of sale and marketing arrangements
- 2. Approval of marketing plan
- 3. Arrangement for legal documentation to be prepared

During the course of your marketing and sale, I will provide regular updates to ensure that you are fully aware of buyer enquiry and the degree of interest.

Thank you once again for the opportunity to submit this proposal for the sale of your home/property. I look forward to discussing the sale in more detail when you have had time to review this information.

Yours Sincerely

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